

Residential Upholstery Cleaning - Service Package Matrix

Step	Description	VALUE PACKAGE	GOLD PACKAGE	PLATINUM PACKAGE
1	Thorough inspection of fabric blend & condition of the furniture	✓	✓	✓
2	Protection Setup (plastic corner guards, cover wood & laminate floors with drop cloths)	✓	✓	✓
3	Deep dry vacuuming with truck mount vacuum and special upholstery tool	✓	✓	✓
4	Place furniture on plastic & foam squares	✓	✓	✓
5	Pre-spray with Soap less Cleaning agent (same product used in the White House, EPA, Pentagon)	✓	✓	✓
6	Specialty treatment of difficult spots & stains	✓	✓	✓
7	Pet Stain / Odor Removal (Sub-Surface Extraction & Sanitizing)	\$45 / spot	(Up to 3 spots)	(Up to 3 spots)
8	Soft agitation of fibers with special brush to increase emulsification of soil particles			
9	Hot water extraction with truck mounted system – low pressure, low moisture upholstery tool	✓	✓	✓
10	Neutralizing rinse to leave pH of fibers between 6.5 and 7.0 (prevents re-soiling, soil tracking)	✓	✓	✓
11	Speed Drying (use of commercial air mover to accelerate drying process)		✓	✓
12	Application of Scotchguard or Dupont Teflon Fiber Protector with One Year Warranty		✓	✓
13	Final grooming with horse hair brush	✓	✓	✓
14	FREE Professional Spotter Bottle & Client Information Folder, including a 15-Point Quality Assurance client debriefing form	✓	✓	✓
15	100% Sparkle Satisfaction Guarantee	✓	✓	✓
16	30-Day Accidental Spot & Spill Protection		✓	✓
17	One Year Warranty. Includes up to 2 emergency spotting calls at no additional charge			✓
18	FREE Subscription to monthly "Healthy Home Newsletter", including special offers and discounts	✓	✓	✓
Your Investment		\$20 to \$30 Per LF	\$30 to \$40 Per LF	\$35 to \$45 Per LF



Residential Services – Service Pricing Guide

Last Update - 10/05

Carpet Cleaning *

Based on "Cleanable" Square Footage – Written Onsite Estimate always provided first

Based on "Cleanable" Area (Sq/Ft)	Value Package	Gold Package	Platinum Package*
Minimum Charge	\$145.00 min.	\$145.00 min	\$145.00 min
Charge per square foot	\$0.45	\$0.70	\$0.85
Stairs (ea.) & landing areas	\$3.00	\$4.00	\$5.00

- Custom Carpet Protector Application is \$0.25 per square foot
- Spot Cleaning Only: \$145.00 up to 3 areas (2 sq/ft), \$45.00 for each additional area
- Pet Urine Removal - Up to 3 pet stains w/ Gold Package – Extra Charge w/ Value Package

Area & Oriental Rug Cleaning

Notice: We do not clean oriental or woven rugs on site. In-plant cleaning only.

Fiber Type	Natural Fiber	Synthetic Fiber
On-Site Cleaning	\$1.75 per square foot	\$1.50 per square foot
In-Plant Cleaning	\$3.00 per square foot	\$2.50 per square foot

* Includes pickup and delivery. 10 day turn-around average. Add 50% of cleaning cost for fiber protection.

Upholstery Cleaning*

Piece	Value	Gold	Platinum
Sofas, Loveseats	\$20 / LF – Synthetic \$30 / LF - Natural	\$30 / LF - Synthetic \$40 / LF - Natural	\$35.00/LF- Synth. \$45.00/LF -Natural
Chair Large	\$75.00 - \$95.00 each	\$115 - \$ 145 each	\$125 - \$155 each
Chair Medium	\$60.00 - \$80.00 each	\$80 - \$120 each	\$90 - \$130 each
Chair Small	\$25.00 - \$35.00 each	\$35 - \$55 each	\$45 – 55 each
Dining Chair	\$15.00 - \$25.00 each	\$25 - \$35 each	\$35 - \$45 each
Ottoman	\$22.00 - \$33.00 each	\$35 – \$50 each	\$45 – 60 each

* Specialty Fabrics such as Silk, Rayon, Flax, Haitian Cotton, etc. extra

Other Services & Products

Power Vacuuming	25% of cleaning price	Pet Odor/Stain Removal	\$1.50 to 3.00 per sq ft / \$45.00 per area
Speed Drying	10c per sq ft	Carpet Groomers	\$24.95
Sanitize & Deodorize	25c per sq ft	Dog Hair Brushes	\$24.95
Fabric Protection	25c per sq ft		

* See other side for upholstery cleaning package information